



## CONSULTATION FEES (from 1 June 2022)

### Clinical Psychologist/Counselling Psychologist consultations

Initial appointment	Up to 90 minutes	\$360 + GST (\$414)
Standard therapy appointment	50-60 minutes	\$220 + GST (\$253)
Principal Clinical Psychologist appointment*	50-60 minutes	\$250 + GST (\$287.50)

\*including parent consultations

### Dietitian consultations:

Initial appointment	Up to 90 minutes	\$270 + GST (\$310.50)
Standard appointment	50-60 minutes	\$180 + GST (\$207)
Short appointment	25-30 minutes	\$110 + GST (\$126.50)

Please note all new clients require a psychology assessment prior to a dietetic appointment

### Formal liaison & letter writing fees:

Brief liaison with family members/health professionals (e.g. GP's) is included in consultation fees. More formal or extended liaison/communication/updates (including phone calls) with family members or external health professionals, and all report/letter writing is charged at \$150 (+ GST) per hour. The minimum letter writing fee is \$50.

### PAYMENT

Payment is due on the day of consultation (on leaving). EFTPOS facilities are available on site in our Auckland clinic. Please note there is a fee of 2.5% if paying by credit card, to cover bank fees for credit transactions. There is no fee for standard EFTPOS (cheque/savings). Payment via bank transfer is standard in our Wellington & Christchurch clinics, and where arranged in advance in our Auckland clinic.

*We are unfortunately unable to re-book clients with 2 outstanding invoices until the account is settled.*

As a Southern Cross Affiliate provider, we can claim directly on your behalf should your plan include Clinical Psychology and you see one of our Clinical Psychologists. We are unable to claim directly for dietetic appointments, these are paid per normal then you can seek reimbursement directly from Southern Cross. Please check directly with Southern Cross if you have any queries around policy eligibility.

### CANCELLATION AND LATE RE-SCHEDULE POLICY

We are happy to change or cancel booked appointments, please note advance notice is required. Due to the demand for consultations, and given a booked appointment sets clinician time aside for you, fees apply to appointments cancelled or re-scheduled where less than **48-hours notice** (2 working days) is given as follows: **\$50 fee** when 24-48 hours is notice given; **full consultation fee** when less than 24-hours notice is given or where the appointment is missed.

In the case of unexpected illness/COVID-19 arising within the cancellation window, we can shift your appointment to our telehealth clinic to allow you to still make use of the booked time & to avoid a cancellation fee.

Please see the FAQ's section on our website for further detail.